

**GOVERNMENT OF ANDHRA PRADESH  
ABSTRACT**

Municipal Administration & Urban Development (R) Department – Implementation of Online Grievance Redressal Tracking System (OGRTS) developed by Centre for Good Governance in all Urban Local Bodies- Constitution of Multi-disciplinary Project Implementation Committee -Orders - issued.

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**MUNICIPAL ADMINISTRATION & URBAN DEVELOPMENT (R) DEPARTMENT**

G.O. Rt. No. 411

Dated :20. 03. 2013

Read the following:

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1. G.O. Ms. No. 61, dated:16.02.2013.
- 2 .From CDMA , Lr. No.126/Suvidha /CDMA/2012,dated: 26.02.2013.

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**ORDER**

In the G.O. 1<sup>st</sup> read above, the Commissioner and Director of Municipal Administration, Hyderabad was requested to constitute a Multi –disciplinary Project Implementation Committee for implementation of Online Grievance Redressal Tracking System ( OGRTS) and to obtain Government approval. for taking the Project forward.

2. Accordingly, the Commissioner and Director of Municipal Administration, Hyderabad in the reference 2<sup>nd</sup> read above, has proposed to constitute a Multi - disciplinary Project Implementation Committee with the following Members and requested the Government to approve the same for taking further action.

- 1 Sri. Bhaskar Katamneni, I.A.S, Project Director, Andhra Pradesh Municipal Development Project (APMDP).
2. Sri. Y.Satyanarayana , Joint Director O/o Commissioner and Director of Municipal Administration.
- 3 Sri. Kadar Saheb, Joint Director O/o Commissioner and Director of Municipal Administration, Hyderabad
4. Sri. P.Gopinadh MIS Expert,13<sup>th</sup> Finance Commission

3. Government after careful examination of the proposal of Commissioner and Director of Municipal Administration hereby approve the Multi-disciplinary Project Implementation Committee constituted by Commissioner and Director of Municipal Administration, Hyderabad with the members mentioned in Para 2 above for taking the Online Grievance Redressal Tracking System (OGRTS) Project forward.

(BY ORDER AND IN THE NAME OF THE GOVERNOR OF ANDHRA PRADESH)

ADHAR SINHA  
PRINCIPAL SECRETARY TO GOVERNMENT (MA)

To

The Commissioner and Director of Municipal Administration, Hyderabad.

The Commissioners of all Urban Local Bodies (through C&DMA)

The Regional Director of Municipal Administration of all Regions (through C&DMA)

Copy to:

The O.S. D. to Hon'ble M (MA)

The PS. To Principal Secretary to Government.(UD)

The P.S.to Principal Secretary to Government (MA).

Sf/Sc.

//FORWARDED BY ORDER//

SECTION OFFICER